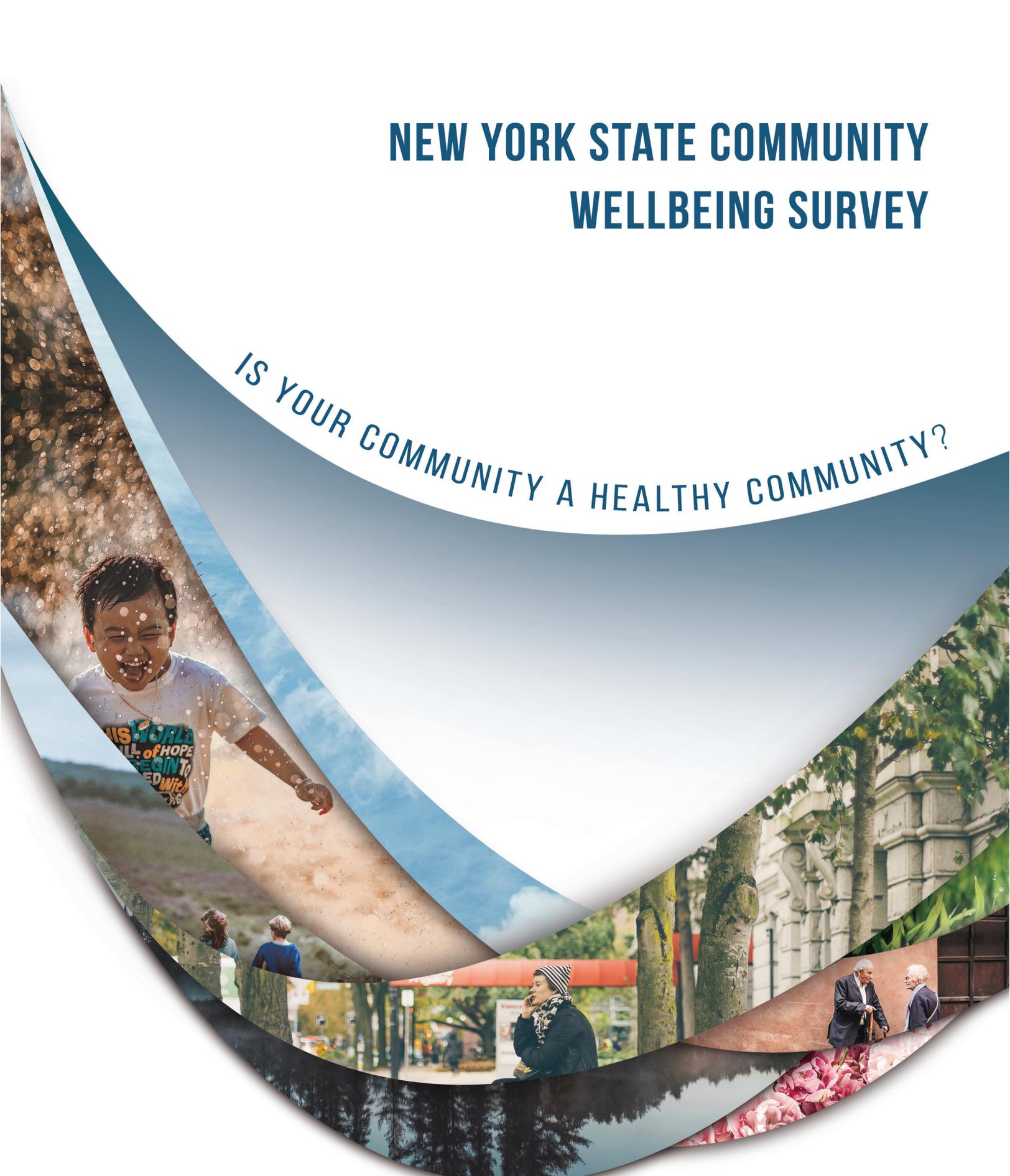


# NEW YORK STATE COMMUNITY WELLBEING SURVEY

IS YOUR COMMUNITY A HEALTHY COMMUNITY?



# COMMUNITY

Community well-being is an abstract concept. This study measures and reports on community well-being through the eyes of a representative sample of New York citizens' responses to a public opinion survey. Well-being is a measure of the quality of services available to citizens, the degree to which citizens are satisfied with life in the community, their participation in civic life, their self-reported physical and mental health, the degree to which the community believes that its young people have the chance to live a productive and fulfilling life, how economically successful the community is as measured through its citizens and the degree to which all citizens regardless of race have an equal and unfettered opportunity to be successful.

Community can be understood in many ways. We approach the concept of community as the entire state. Community can also be thought of as demographically similar clusters of people.

A healthy community is an ideal, a goal. We seek to measure, through our data, the degree to which communities are healthy or stated another way, the degree to which they deviate from being a healthy community.

A healthy community would:

- Provide its citizens with the structures and programs that would enable them to be productive and fulfilled. It would build and ensure the smooth and coordinated operation of institutions of the market, of the culture. It would protect its citizens from threats, respond to their legitimate needs and facilitate their economic success.
- Be home to citizens that are engaged in the political and social life of the community and when necessary work to alleviate suffering among its other citizens.
- Be home to citizens that are physically and mentally healthy
- Have and generate profound opportunity for its young people to reach their full potential.
- Structurally allocate scarce resources equitably and have citizens that succeed in participating fruitfully in the marketplace.
- Operate fairly and without prejudice and discrimination.





## THE NEW YORK STATE COMMUNITY WELLBEING SURVEY

NEW YORK STATEWIDE PUBLIC OPINION SURVEY

1001 COMPLETES

CONDUCTED VIA LANDLINE AND CELLPHONE

LANDLINE: 70% CELLPHONE: 30%

FIELD DATES: MARCH 5 - MAY 9, 2017

MOE +/- 3.7%

80 QUESTION SURVEY

CONDUCTED IN ENGLISH AND SPANISH

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The *New York State Community Wellbeing Survey* seeks to measure the degree to which communities are healthy or, the degree to which they deviate from being a healthy community.

**Using the results:** This report breaks community well-being into six component parts: community quality, civic engagement, health, economic well-being, life chances for youth and the presence of discrimination. We compute a score for each component by simultaneously considering a series of individual indicators for each area. We refer to the score as the POP (percent of the possible).

The reader can quickly see via the POP Score how close the community of the State of New York is to an ideal or healthy community in each of the component areas. Additionally, we show many of the individual indicators throughout the report since it is by changing those individual indicators that a community will move towards the ideal. And, in some cases we show the variation among demographically defined communities by race/ethnicity or income on many of the component areas.

This report is designed to be a tool that New Yorkers and New York institutions can use to set goals aimed at improving the community well-being of all residents of the Empire State.

The concept for the New York State Community Wellbeing Study traces its origins to other community-level surveys that seek to collect meaningful, local-level information that is not available from other public data sources.

In particular, in Connecticut, the DataHaven Community Wellbeing Survey has created a new source of neighborhood-level data about happiness, health, economic security, and quality of life. Design of this survey was led by Mark Abraham at DataHaven, a community-based non-profit organization. From 2010 to the present, DataHaven worked with over 100 cross-sector partner organizations throughout the state to unify approximately 15 existing community, academic, and quality of life surveys that had been fielded throughout Connecticut cities and towns over the past decade into a single statewide high-quality instrument. The survey was fielded by researchers at Siena College Research Institute (SCRI) in 2012 and 2015, and will be repeated again in early 2018. Information gathered from the survey's live interviews with over 17,000 randomly-selected adults has been widely used in philanthropy, government, academic research, human services, advocacy, and to support dozens of health department and hospital assessments throughout Connecticut.

The Community Wellbeing Survey has helped to inform similar community-based efforts nationwide, including leading to a partnership between SCRI and DataHaven. SCRI fielded the similarly-structured New York State Wellbeing Survey in New York State in 2017 and will be repeating the survey in future years. DataHaven's mission is to improve quality of life by collecting, interpreting and sharing public data for effective decision-making. They have served Greater New Haven and Connecticut as a nonprofit organization since 1992, working with many partners to develop reports, tools, and technical assistance programs that make information more useful to local communities.

"For 25 years, DataHaven has been supporting data use across local, state, and national programs. With such a detailed snapshot, state and local community leaders will be able to better serve the well-being of their communities. The information from the DataHaven Community Wellbeing Survey will be of great use to local residents and initiatives that are collaborating to improve the quality of life in Connecticut."



Executive Director of DataHaven, Mark Abraham

## POP - PERCENT OF THE POSSIBLE

In each component area we compute a POP Score with a score of 100 being the highest possible score. A 100 would only be reached if every single respondent rated each of the individual indicators of a component at the highest level of a healthy community. A 100 is a perfect score and as such is a distant goal. What we find is a score that tells how close we currently are to that ideal. We use this form of data reduction to quickly combine multiple indicators into one score which allows us to target improvement and/or to see how a component whether it is the perceived quality of community, the life chances of young people or the absence of discrimination may vary by income, race/ethnicity or other demographic characteristics.

Significant predictors for each computed area are derived through ordinary least squares (OLS) regression modeling in which the POP Score is treated as the dependent variable.

Negative outcomes were reversed in this analysis so that in all cases a greater POP score indicates moving towards a healthy community. In the report, where this happens you will see an asterisk\* to indicate this.

The **Siena College Research Institute** is academically situated on the campus of Siena College outside of Albany, New York. Founded in 1980 at Siena College in New York's Capital District, the Siena College Research Institute (SCRI) conducts regional, statewide and national surveys on business, economic, political, voter, social, cultural, academic, health and historical issues. The surveys include both expert and public opinion polls. The **Siena New York Poll**, a monthly poll of registered voters in New York State, and the **New York State Consumer Confidence Index**, a leading economic indicator measuring New Yorkers' willingness to buy, are frequently cited as a gauge of the state of New York politics and the economy.

The results of SCRI surveys have been published in major regional and national newspapers, including The Wall Street Journal and The New York Times, and in scholarly journals, books and an encyclopedia. Survey results are regularly featured on local and network television and radio.

Recently, SCRI partnered with AT&T and the Tyler Clementi Foundation to conduct a statewide survey of both parents and teens. SCRI surveyed teens to better understand their online behavior and surveyed parents to gauge their understanding of social media and their perception of cyber-bullying. Based on the study's findings, SCRI and AT&T engaged Siena College and some unique Siena students to help address and combat cyberbullying at the high school and middle school levels.

Additionally, within the last decade much of the research that is conducted by the institute is centered on health data including population health surveys, tobacco community and landlord surveys, community needs assessments, use and perception of health organizations, and policy based surveys gauging public opinion on specific issues.

## PERCEIVED QUALITY OF COMMUNITY

How satisfied are citizens with their community and how well do the institutions serve to address their everyday needs as well as their cultural life?

### OVERALL SATISFACTION

ARE YOU SATISFIED WITH THE CITY OR AREA WHERE YOU LIVE?



YES

### RATE YOUR AREA

HOW RESPONSIVE LOCAL GOVERNMENT IS TO THE NEEDS OF CITIZENS



EXCELLENT/GOOD

### RATE YOUR AREA

THE AVAILABILITY OF THE GOODS AND SERVICES THAT MEET YOUR NEEDS



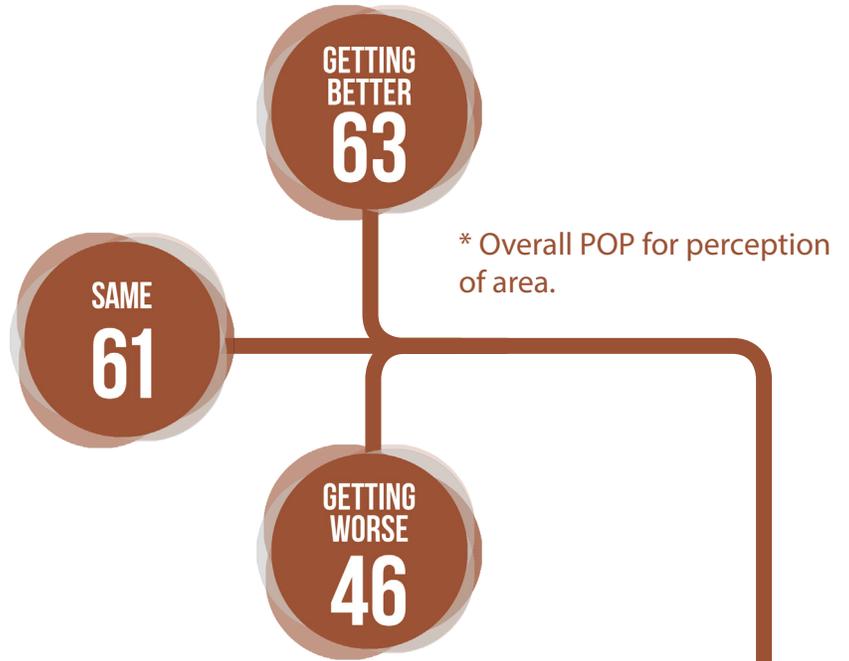
EXCELLENT/GOOD

### RATE YOUR AREA

THE JOB DONE BY POLICE TO KEEP RESIDENTS SAFE



EXCELLENT/GOOD



## CROSSTAB ANALYSIS: RACE & INCOME

INCOME	UNDER 50	50 TO 100	OVER 100
WHITE	56	67	71
NON WHITE	47	52	62

## SIGNIFICANT PREDICTORS

INCOME 

WHITE 

(Low to high income)

NO MORE  
THAN 50K  
**51**

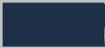
\$50K TO  
\$100K  
**61**

OVER  
\$100K  
**69**

\* Quality of Community scores by income.

### RATE YOUR AREA

THE ABILITY OF RESIDENTS TO OBTAIN SUITABLE EMPLOYMENT

 35%  
EXCELLENT/GOOD

### RATE YOUR AREA

AS A PLACE TO RAISE CHILDREN

 67%  
EXCELLENT/GOOD

### RATE YOUR AREA

THE CONDITION OF PUBLIC PARKS & OTHER RECREATIONAL FACILITIES

 66%  
EXCELLENT/GOOD

### AGREE/DISAGREE

I DO NOT FEEL SAFE TO GO ON WALKS IN MY NEIGHBORHOOD AT NIGHT

 31%  
STRONGLY/SOMEWHAT AGREE

### AGREE/DISAGREE

PEOPLE IN THIS NEIGHBORHOOD CAN BE TRUSTED

 79%  
STRONGLY/SOMEWHAT AGREE

QUALITY OF  
COMMUNITY SCORE

**58**

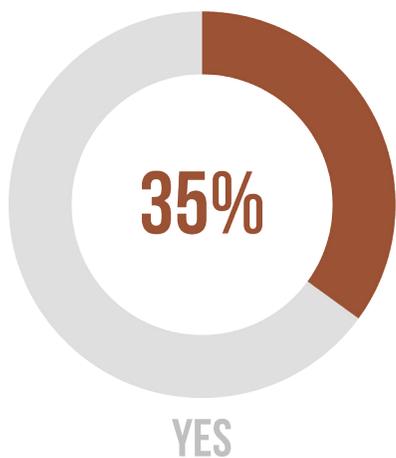


## CIVIC ENGAGEMENT

### DEFINITION

How participatory are citizens in civic life and in addressing the needs of other citizens that are in legitimate need of support?

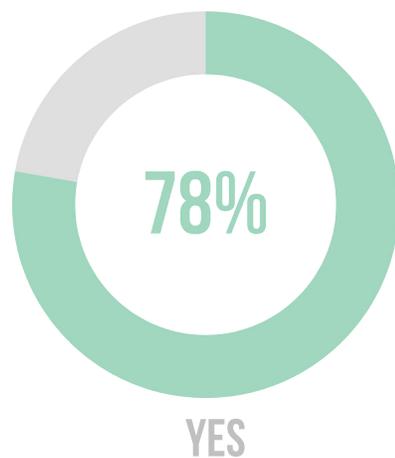
OVER THE PAST 12 MONTHS, HAVE YOU VOLUNTEERED FOR OR THROUGH AN ORGANIZATION OR HELPED OUT AS A VOLUNTEER TO ADDRESS NEEDS IN YOUR COMMUNITY?



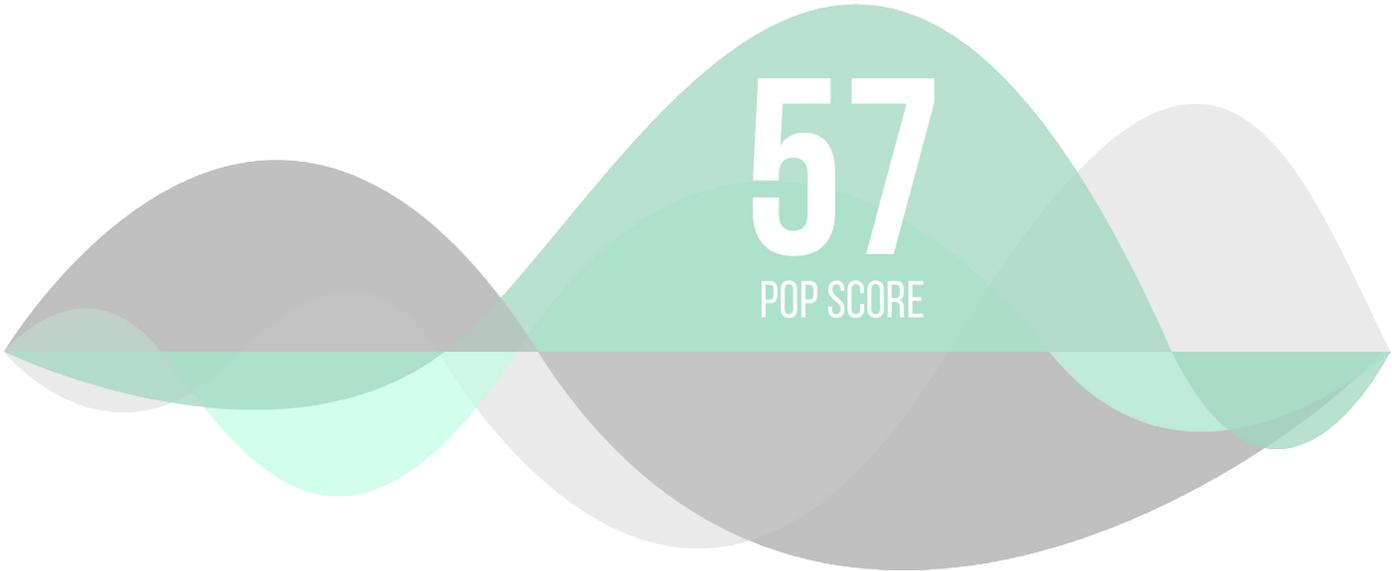
YES

ARE YOU REGISTERED TO VOTE?

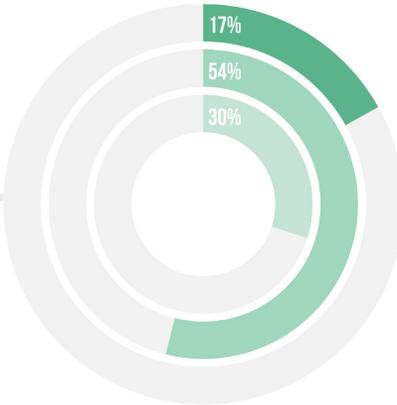
NOTE: ONLY 58% OF 18-34 YEAR OLDS ARE REGISTERED TO VOTE.



YES



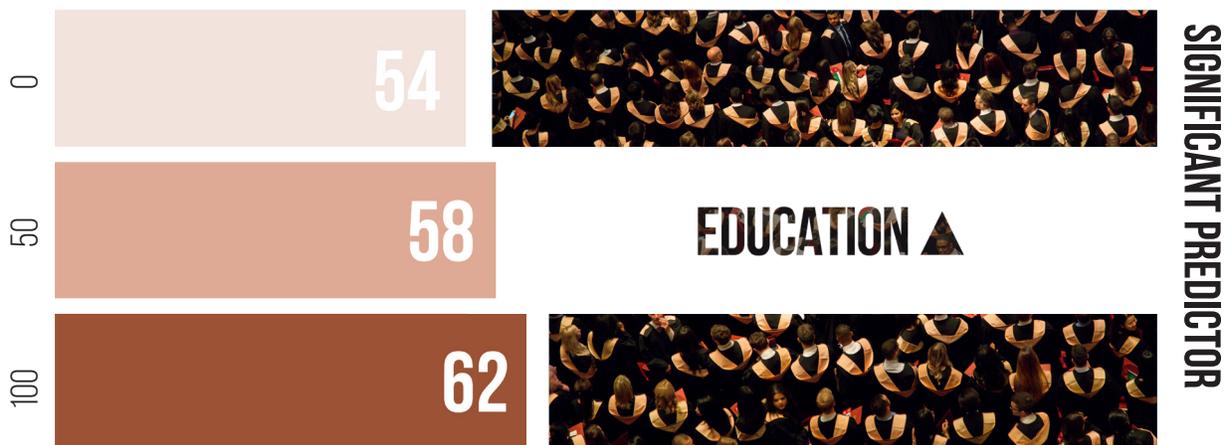
VOLUNTEER



- BOTH
- ONE OR OTHER
- NEITHER



VOTE



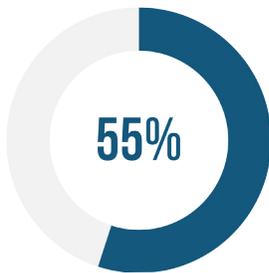
The more civically involved you are, the better your outlook on your community is.

# PHYSICAL AND MENTAL HEALTH

## DEFINITION

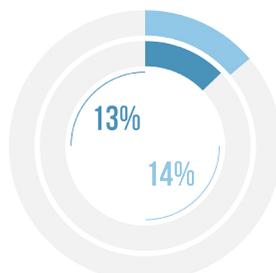
How physically and mentally healthy are citizens of the community?

HOW WOULD YOU RATE YOUR OVERALL HEALTH, WOULD YOU SAY YOUR HEALTH IS EXCELLENT, VERY GOOD, GOOD, FAIR OR POOR?



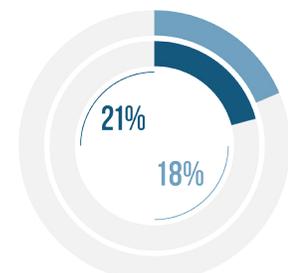
EXCELLENT/GOOD

HAVE YOU EVER BEEN TOLD BY A DOCTOR OR HEALTH PROFESSIONAL THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS?



ASTHMA | DIABETES

IN AN AVERAGE WEEK, HOW MANY DAYS PER WEEK DO YOU EXERCISE?



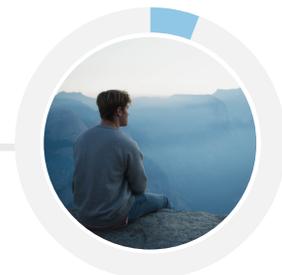
0 DAYS | 1-2 DAYS



**BMI**  
NORMAL 32%  
OVERWEIGHT 39%  
OBESE 27%



17.6% SMOKE



IN THE LAST 12 MONTHS, 6% SAID THEY FELT LIKE THEY NEED TO CUT DOWN ON ALCOHOL OR DRUGS

SIGNIFICANT PREDICTORS

EDUCATION ▲



INCOME ▲

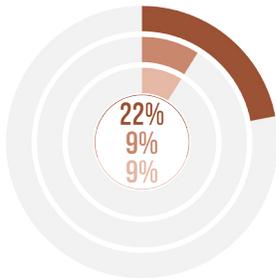


AGE ▼



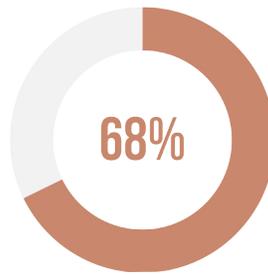
64  
POP SCORE

DURING THE LAST MONTH, HOW OFTEN HAVE YOU BEEN BOTHERED BY FEELING DOWN, DEPRESSED, OR HOPELESS? WOULD YOU SAY...



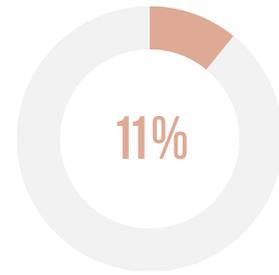
SOMETIMES | FAIRLY OFTEN | VERY OFTEN

OVERALL, HOW SATISFIED ARE YOU WITH YOUR LIFE NOWADAYS?



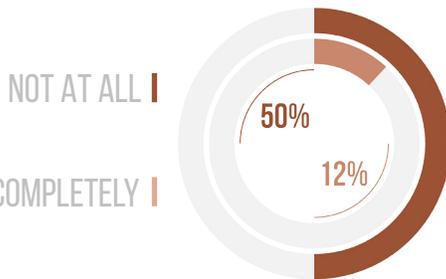
MOSTLY TO COMPLETELY SATISFIED

OVERALL, HOW HAPPY DID YOU FEEL YESTERDAY?



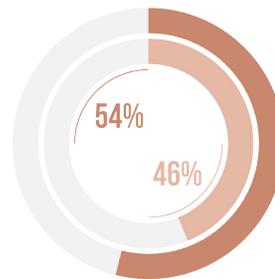
\*NOT AT ALL OR ONLY A LITTLE BIT

OVERALL, HOW ANXIOUS DID YOU FEEL YESTERDAY?



NOT AT ALL | MOSTLY TO COMPLETELY

OVERALL, TO WHAT EXTENT DO YOU HAVE THE TIME YOU NEED TO DO THINGS THAT YOU REALLY ENJOY?



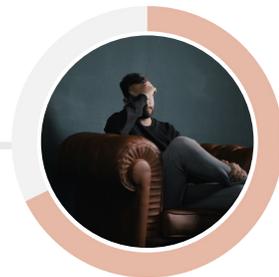
(SOMEWHAT TO NOT ALL) DID NOT HAVE TIME TO DO THINGS THEY ENJOY | MOSTLY TO COMPLETELY



68% FELT MOSTLY OR COMPLETELY SATISFIED WITH THEIR LIFE



73% FELT MOSTLY OR COMPLETELY HAPPY YESTERDAY



68% FELT ONLY A LITTLE BIT OR NOT AT ALL ANXIOUS YESTERDAY

SIGNIFICANT PREDICTORS

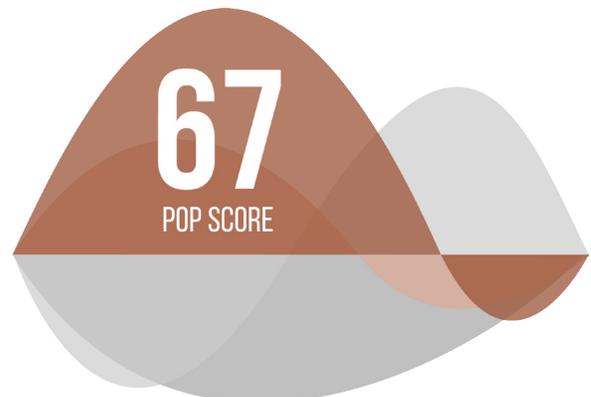
FEMALE ▼



INCOME ▲



AGE ▲





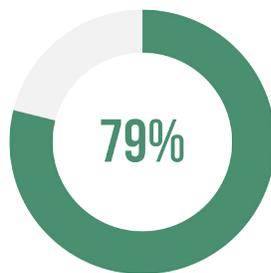
# LIFE CHANGES

## DEFINITION

To what degree do citizens think that an average young person in the area is likely to reach their full potential educationally, economically or to avoid various problematic life situations?

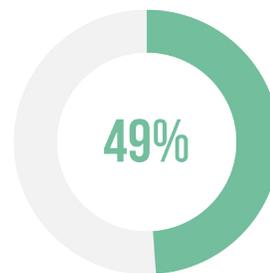
THINKING ABOUT THE FUTURE OF YOUNG PEOPLE IN YOUR NEIGHBORHOOD, FOR EACH OF THE FOLLOWING LIFE EVENTS, HOW LIKELY DO YOU THINK IT IS THAT A TYPICAL YOUNG PERSON IN YOUR NEIGHBORHOOD WILL EXPERIENCE EACH OF THE FOLLOWING, IS IT ALMOST CERTAIN, VERY LIKELY, A TOSS-UP, NOT VERY LIKELY, OR NOT AT ALL LIKELY?

GRADUATE FROM HIGH SCHOOL



ALMOST CERTAIN TO  
VERY LIKELY

GET A JOB WITH OPPORTUNITIES FOR ADVANCEMENT



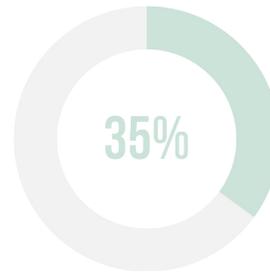
ALMOST CERTAIN TO  
VERY LIKELY

BE IN A GANG



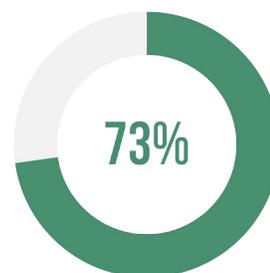
ALMOST CERTAIN TO  
VERY LIKELY

ABUSE DRUGS OR ALCOHOL



ALMOST CERTAIN TO  
VERY LIKELY

CHILDREN AND YOUTH IN MY TOWN GENERALLY  
HAVE THE POSITIVE ROLE MODELS THEY NEED  
AROUND HERE



AGREE

# 64

POP SCORE



49% CERTAIN OR LIKELY THAT YOUNG PERSON IN AREA FINDS JOB



15% CERTAIN OR LIKELY THAT YOUNG PERSON IN AREA IN GANG



21% CERTAIN OR LIKELY THAT YOUNG PERSON IN AREA GETS FELONY

POP SCORES	ALL	WHITE	BLACK	HISPANIC	ASIAN
GRADUATED HIGH SCHOOL	76	78	70	73	77
JOB	59	58	55	60	65
HEALTHCARE	69	70	63	76	65
*GANG	62	76	49	66	70
*DRUGS/ALCOHOL	48	48	45	45	56
*FELONY	61	66	45	55	61

\*Reversed to indicate the likelihood of not happening

## SIGNIFICANT PREDICTORS

**INCOME** ▲



**BLACK** ▼

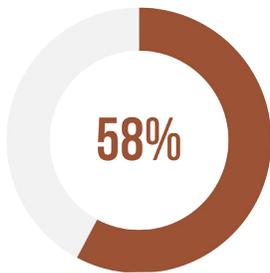


# ECONOMIC WELL-BEING

## DEFINITION

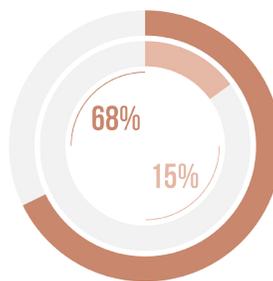
Do citizens feel as though they are able to adequately participate in the market and support their financial needs? Do citizens think that they have adequate resources, savings and the ability to prosper financially? How optimistic are citizens about their and their community's financial future?

WOULD YOU SAY YOU ARE BETTER OFF FINANCIALLY THAN YOUR PARENTS WERE AT YOUR AGE OR NOT?



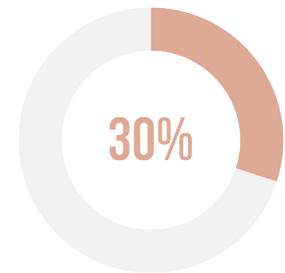
THEY ARE BETTER OFF

WHEN WAS THE LAST TIME YOU WERE SEEN BY A DENTIST, WAS IT..



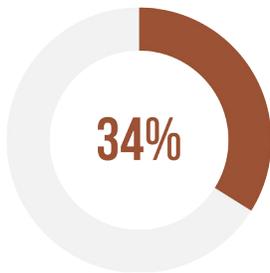
WITHIN THE LAST YEAR  
MORE THAN TWO YEARS AGO

DO YOU HAVE ACCESS TO A CAR WHEN YOU NEED IT? WOULD YOU SAY YOU HAVE ACCESS...



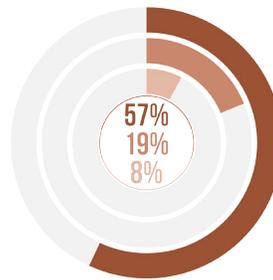
THOSE WITH A HOUSEHOLD INCOME OF 30K SAY THEY ALMOST NEVER TO NEVER AT ALL HAVE A CAR

IF YOU LOST ALL YOUR CURRENT SOURCES OF HOUSEHOLD INCOME, INCLUDING YOUR PAYCHECK, PUBLIC ASSISTANCE, OR OTHER FORMS OF INCOME, ABOUT HOW LONG DO YOU THINK YOU COULD CONTINUE TO LIVE AS YOU LIVE TODAY?



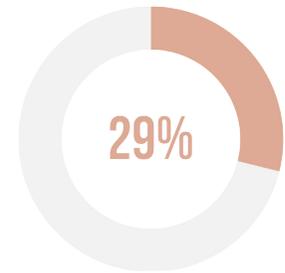
LESS THAN TWO MONTHS

HAVE YOU HAD A PAID JOB IN THE LAST 30 DAYS?



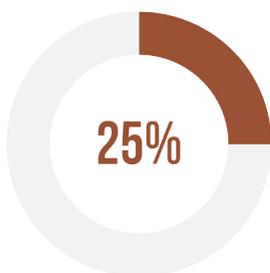
YES | RETIRED | NO BUT WOULD LIKE A JOB

(IF DID NOT HAVE PAID JOB IN LAST 30 DAYS) DO YOU FEEL YOU HAVE BOTH THE EDUCATION AND TRAINING NECESSARY TO GET AHEAD IN YOUR JOB OR CAREER, OR DO YOU NEED EITHER MORE EDUCATION OR TRAINING?



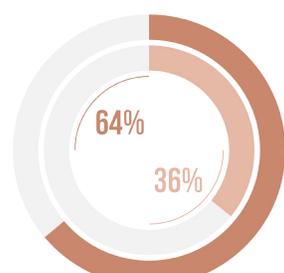
NEED MORE

IN THE PAST 12 MONTHS, HOW MANY TIMES DID YOU RECEIVE CARE IN A HOSPITAL EMERGENCY ROOM?



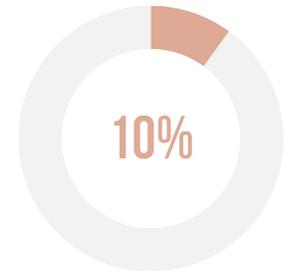
1 TO 2 TIMES

HOW WELL WOULD YOU SAY YOU ARE MANAGING FINANCIALLY THESE DAYS? WOULD YOU SAY YOU ARE...



LIVING COMFORTABLY TO DOING ALRIGHT  
JUST GETTING BY TO FINDING IT VERY DIFFICULT

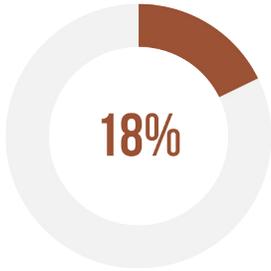
IN THE LAST 12 MONTHS, HAVE YOU NOT HAD ENOUGH MONEY TO PROVIDE ADEQUATE SHELTER OR HOUSING FOR YOU OR YOUR FAMILY?



YES

# IN THE PAST 12 MONTHS..

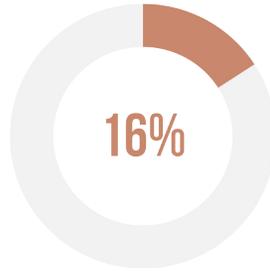
DID YOU STAY HOME WHEN YOU NEEDED OR WANTED TO GO SOMEPLACE BECAUSE YOU HAD NO ACCESS TO RELIABLE TRANSPORTATION?



YES

THOSE WITH A LOWER INCOME SAY ALMOST TWICE AS MUCH THAT THEY DON'T HAVE ACCESS

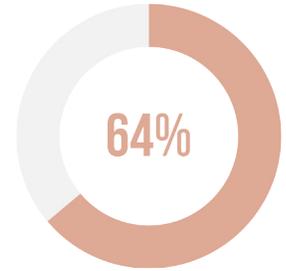
HAVE THERE BEEN TIMES WHEN YOU DID NOT HAVE ENOUGH MONEY TO BUY FOOD THAT YOU OR YOUR FAMILY NEEDED?



YES

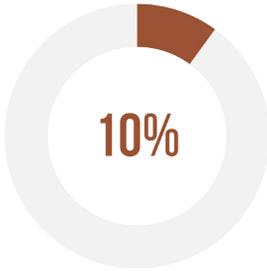
THAT NUMBER JUMPS WITH LESS EDUCATION AND LOWER INCOME

(IF DID NOT HAVE ENOUGH MONEY TO BUY FOOD) HOW OFTEN DID THIS HAPPEN?



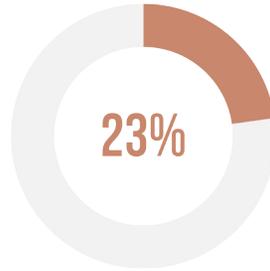
SOME MONTHS TO ALMOST EVERY MONTH

WAS THERE ANY TIME WHEN YOU DIDN'T GET THE MEDICAL CARE YOU NEEDED?

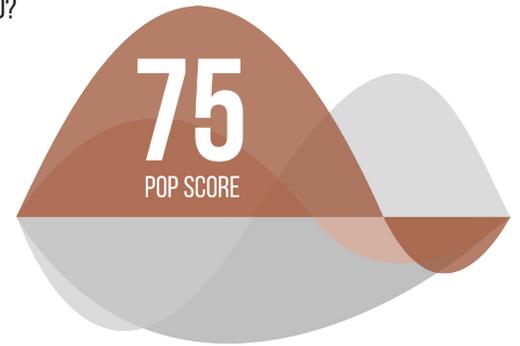


YES

WAS THERE ANY TIME WHEN YOU PUT OFF OR POSTPONED GETTING MEDICAL CARE YOU THOUGHT YOU NEEDED?



YES



83% HAD ENOUGH MONEY TO BUY FOOD FOR FAMILY



89% HAD ENOUGH MONEY TO PROVIDE SHELTER



81% HAD ACCESS TO RELIABLE TRANSPORTATION

SIGNIFICANT PREDICTORS

EDUCATION ▲



INCOME ▲



WHITE ▲



POP BY RACE	POP
WHITE	79
BLACK	70
HISPANIC	66

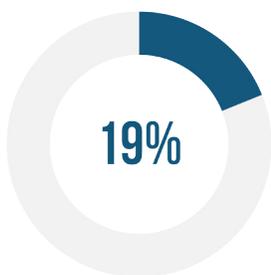
POP BY INCOME	POP
UNDER 30K	60
30K - 50K	78
50K - 100K	79
OVER 100K	89

# ABSENCE OF DISCRIMINATION

## DEFINITION

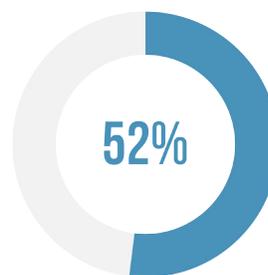
Is there evidence of discrimination among citizens of the community? In a 'healthy community', there would be no allocation of resources, systemic differences in health or opportunity based solely demographic, racial or ethnic characteristics.

CAN YOU THINK OF ANY OCCASION IN THE LAST FEW MONTHS WHEN YOU WERE TREATED UNFAIRLY BECAUSE OF YOUR RACE, ETHNICITY OR SOME OTHER PERSONAL CHARACTERISTIC?



YES

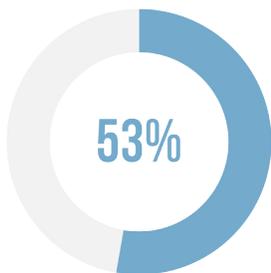
DO YOU THINK MINORITIES WHO LIVE IN YOUR COMMUNITY EXPERIENCE RACIAL OR ETHNIC DISCRIMINATION, OR NOT?



YES

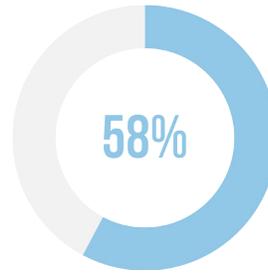
THIS NUMBER GOES UP TO 67% FOR AFRICAN AMERICANS

SOME HAVE SAID THAT ONE REASON MANY PEOPLE, ESPECIALLY MANY PEOPLE OF COLOR CANNOT BREAK FREE FROM POVERTY IS THAT THE DECK IS STACKED AGAINST THEM, THAT IS, THAT THERE ARE PUBLIC POLICIES AND PRACTICES IN THE MARKET PLACE THAT ADVANTAGE WHITE PEOPLE AND DISADVANTAGE PEOPLE OF COLOR. TO WHAT EXTENT DO YOU AGREE OR DISAGREE WITH THIS POSITION?



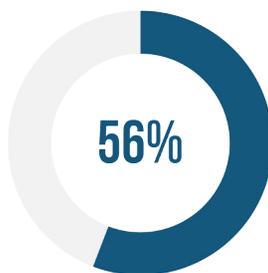
STRONGLY OR SOMEWHAT AGREE

SOME HAVE SAID THAT MANY PEOPLE REMAIN IN POVERTY NOT DUE TO THEIR OWN CHOICES OR BECAUSE THEY DO NOT SHARE THE SAME VALUES AS OTHER PEOPLE BUT RATHER BECAUSE LIVING IN POVERTY IS SO STRESSFUL THAT IT CAUSES A KIND OF TRAUMA THAT AFFECTS THE POOR AND THE DECISIONS THEY MAKE. TO WHAT EXTENT DO YOU AGREE OR DISAGREE WITH THIS POSITION?

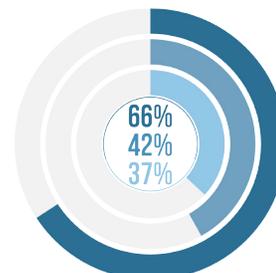


STRONGLY TO SOMEWHAT AGREE

IN GENERAL, DO YOU THINK THAT MINORITIES INCLUDING AFRICAN-AMERICANS, HISPANICS AND ASIANS HAVE AS GOOD A CHANCE AS WHITES IN YOUR COMMUNITY TO GET ANY KIND OF JOB FOR WHICH THEY ARE QUALIFIED, OR DON'T YOU THINK THEY HAVE AS GOOD A CHANCE?



AS GOOD A CHANCE



WHITE | HISPANIC | AFRICAN AMERICAN

62

POP SCORE



19% PERSONALLY TREATED UNFAIRLY BECAUSE OF RACE



56% THINK MINORITIES HAVE AN EQUAL OPPORTUNITY TO GET A JOB



52% THINK MINORITIES IN THEIR AREA EXPERIENCE DISCRIMINATION

### SIGNIFICANT PREDICTORS

AGE ▲



BLACK ▼



EDUCATION ▼



HISPANIC ▼



# MEASURING COMMUNITY WELLBEING

COMMUNITY  
QUALITY

CIVIC  
ENGAGEMENT

PERSONAL/MENTAL  
HEALTH

ABSENCE OF  
DISCRIMINATION

ECONOMIC  
WELL-BEING

LIFE CHANCES FOR  
YOUNG PEOPLE

## WHAT WOULD A LARGE NY STUDY LOOK LIKE?

Using the results: By measuring multiple sectors of the population using multiple indicators one can see opportunities to improve the well-being of a community. An organization can use the data to target interventions and to shed light on the needs of the community as a whole or as a segment of the population. After quantifying the community needs, an organization can put programs in place and re-measure after time.

### THE PLAN



MULTIPLE SECTORS



MULTIPLE INDICATORS



USE TO TARGET INTERVENTIONS



USE TO MAKE THE PUBLIC AWARE



QUANTIFY AND REMEASURE

# BUILDING HEALTHIER COMMUNITIES



CONDUCT SURVEY &  
ANALYZE FINDINGS



DISSEMINATE &  
PROMOTE FINDINGS



USE FINDINGS TO BUILD  
BETTER COMMUNITIES



“As the Hartford Foundation has increased its use of data to inform our decision making, we have sought to share such information with residents and nonprofit organizations as illustrated by our 2014 launch of a community indicators project for Greater Hartford. We are pleased to be a part of this broad-based coalition of stakeholders, supporting this extensive community well-being survey.”

- Linda J. Kelly, President of the Hartford Foundation for Public Giving

“The DataHaven Community Wellbeing Survey fills in gaps where we lack information. It is designed to deliver insights those areas that aren’t captured by administrative data and other sources. We know that many local agencies and nonprofits rely on this data and it provides a valuable way to check the attitudes and perceptions of residents in particular.”

- Scott Gaul, Hartford Foundation for Public Giving



“Fairfield County’s Community Foundation envisions a vital and inclusive community where every individual has the opportunity to thrive. Our partnership with DataHaven has proven invaluable in helping achieve that vision. The data in the Fairfield County Community Wellbeing Index 2016, including results from the DataHaven Community Wellbeing Survey, has helped to identify and develop priorities for collective action to build a stronger, healthier and more equitable Fairfield County and to measure the progress we are making against these priorities through ongoing surveying and data collection.”

- Juanita James, President and CEO, Fairfield County’s Community Foundation

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